

## LAVAZZA ARSENAL PREMIER LEAGUE HOME FIXTURES, 24/25 SEASON GIVEAWAY

### Prize Draw Terms & Conditions

#### Short Terms & Conditions

- This promotion is open to UK residents aged 18 or over and will run in its entirety from 00:00 am 01.01.2025 to 11:59 GMT on 11.05.25 Internet access required. No purchase necessary.
- To enter prize draws, users need to complete the competition post form on selected social media posts or on Lavazza.co.uk, by completing their first name, last name and email address. One entry per person, per promoted fixture. One prize per person.
- Entries for the current promoted fixture must be received by 11:59 GMT, a minimum of 5 working days prior to the match date.
- There is a pair of tickets (winner and guest 18+) available for the following Arsenal FC fixtures at the Emirates Stadium; Manchester City (2<sup>nd</sup> February 25), Chelsea (15<sup>th</sup> March 25) and two pairs for Arsenal FC v Newcastle (18<sup>th</sup> May 25). Winners will be contacted via e-mail a minimum of 72 hours before each Arsenal fixture and will have 48 hours to claim their prize. Exclusions apply. Full terms and conditions: <https://www.lavazza.co.uk/en/contest-terms-and-conditions>

#### Full Terms & Conditions

By entering the promotion, entrants will be deemed to be bound by and have accepted these terms and conditions. These terms and conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Please retain a copy for your information.

**Promoter:** Lavazza Coffee (UK) Limited (the "Promoter") the Charter Building, 5th Floor, Vine Street, Uxbridge UB8 1JG,

#### Eligibility

1. This promotion is open to United Kingdom (England, Scotland, Wales, and Northern Ireland) residents aged 18 or over (proof may be required). Employees and their immediate families of the Promoter, its retailers, subsidiaries, other group companies, its agents or anyone else professionally connected including The Arsenal Football Club PLC ("**Arsenal FC**").
2. The promotion will run in its entirety from 00:00 am 01.01.2025 to 11:59 GMT on 11.05.25 inclusive ("Promotional Period").
3. Only one prize per person will be awarded. Anyone trying to circumvent this rule by using alternative details including but not limited to email accounts or names will be disqualified from this promotion. Entries (bulk or otherwise) made from trade, consumer groups, syndicates or third parties will not be accepted. If it becomes apparent that a participant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force' or any other automated means, that person's entries will be disqualified, and any prize awarded will be void.

#### Entry Requirements

4. To enter prize draws, users need to complete the competition post form on Facebook or Instagram or on Lavazza.co.uk, by completing their first name, last name and email address during the promotional period. One entry per person, per promoted fixture. Entry dates for each fixture will be shown on the individual posts.
5. Entrants will need access to the internet. A profile on Facebook or Instagram required if entering via social media. No purchase required.
6. Entrants who do not give correct details or those who make an entry on someone else's behalf will be disqualified, at the Promoter's discretion.
7. Numerous factors outside the control of the Promoter may interfere with the operation of the website, Facebook and Instagram. The Promoter does not therefore guarantee continuous, uninterrupted, or secure access to these websites. This promotion is in no way sponsored, endorsed or administered by, or associated with Facebook or Instagram. By entering the promotion, all participants accept that they have no claim against Facebook or Instagram. By entering the promotion, all participants agree to a complete liability release for Facebook and Instagram.
8. Incomplete, misdirected, or late entries will not be accepted. Entrants must comply with the requirements of paragraph 4 to enter the prize draw. Proof of sending will not be accepted as proof of delivery. The Promoter takes no responsibility for entries delayed, incomplete or lost due to technical reasons or otherwise.

#### Prizes and Fulfilment

9. Entries for each promoted fixture must be received by 11:59 GMT, a minimum of 5 working days prior to the match date. Entry dates will be clearly indicated on the individual competition post shown on Facebook, Instagram or at Lavazza.co.uk.
10. There is a pair of tickets (winner and guest 18+) available for the following Arsenal FC fixtures at the Emirates Stadium; Manchester City (2<sup>nd</sup> February 25), Chelsea (15<sup>th</sup> March 25) and two pairs for Arsenal FC v Newcastle (18<sup>th</sup> May 25). There are 04 prizes in total available to be won.
11. Valid entries will be entered into the corresponding prize draw to win a pair of tickets for the corresponding Arsenal FC fixture. For the avoidance of doubt, entries will be counted at the time of entry.
12. Entries for each promoted fixture must be received by 11:59 GMT, a minimum of 5 working days prior to the match date. Entry dates will be clearly indicated on the individual competition post shown on Facebook, Instagram or at Lavazza.co.uk.
13. All other costs and expenses in taking up the prizes are the winner's own. The prizes are as stated and nothing else is included.
14. All eligible entries will be entered into the prize draws. Winners will be selected via a randomised computer process 5 days prior to each fixture. A winner will be redrawn if they have won previously.
15. Winners will be contacted via e-mail a minimum of 72 hours before the relevant Arsenal fixture and will have 48 hours to claim their prize, we'll kindly ask you to accept your prize by direct e-mail confirmation of acceptance in reply and provide proof of age by way of valid driving licence or passport. County of residence will be requested for the purpose of the winners list if no objection is received. Failure to do this will result in the prize being forfeited and the Promoter may at its absolute discretion award a prize to a reserve selected at the same time as the original winner or dispose of a prize at its discretion without liability to a winner. Entrants

are encouraged to monitor their email account during this time in case they are a winner including junk folders. A maximum of two reserves will be drawn.

16. There is no cash or other alternative for the prizes except that in the event of circumstances outside of its control, the Promoter reserves the right to substitute a prize with one of equal or greater value at the choosing and discretion of the Promoter.

17. Tickets will be sent by email to the winners within one business day of prize acceptance. Prizes returned undelivered are assumed unwanted and where possible in line with promotional timings, an alternative winner will be drawn.

#### **Other important Information**

18. The winners takes part in their prize at their own risk and to the fullest extent allowed by law the Promoter accepts no liability with regards to such prizes whatsoever. The Promoter will have no liability in relation to the conduct of the winners, nor in connection with any circumstances outside its control with respect to such prizes once delivered to the winners.

19. Terms and Conditions of entry to the venue will apply in accordance with Arsenal FC. Terms can be found at <https://www.arsenal.com/news/emirates-stadium-matchday-code-conduct>.

20. The Promoter reserves the right to revoke a prize or request the winners and/or their guest to leave the stadium if they do not comply with the admission requirements, rules, and regulations of the stadium. This also applies if the winners and/or their guest display inappropriate or dangerous behaviour, such as being under the influence of alcohol or illegal drugs, or acting in a rude, abusive, or disruptive manner.

21. For the avoidance of doubt, the prizes do not include meals, drinks or travel expenses unless otherwise stated, or any other costs of a personal nature not stated for winners and guest.

22. All prize locations, dates and kick off times are subject to availability. Fixtures are subject to change and the Promoter accepts no responsibility should a winner be unable to attend re-arranged fixtures. In this instance no alternative will be offered.

#### **General**

23. The Promoter will make available each winner's surname and county of residence to members of the public or regulators who request such details within 3 months after the closing date of this Promotion. Entrants can object to disclosure, or request that disclosure be limited in scope by contacting [uk.info@lavazza.com](mailto:uk.info@lavazza.com). The Promoter may nevertheless disclose the information to the Advertising Standards Authority if required to do so. A request for this information can be made by emailing [info@uponcloudnine.co.uk](mailto:info@uponcloudnine.co.uk). The Promoter reserves the right to refuse any or all such requests.

24. The winners may be requested to take part in media activity relating to the competition. The promoter may request to use a winner's name and image in connection with such publicity unless a winner notifies the Promoter that it does not want its name and/or image to be used in this way.

25. Sale or exchange of the prizes is strictly prohibited. Any attempt to sell, transfer or exchange a prize will result in the prize being withdrawn by the Promoter and the prize will be declared null and void.

26. The prizes must be taken by each winner in person unless otherwise agreed in writing by the Promoter.

27. If there are reasonable grounds to believe that there has been a breach of these terms and conditions by an entrant, the Promoter may, at its sole discretion invalidate a prize and disqualify the entrant from the promotion.

28. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using a prize, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.

29. The Promoter reserves the right to verify all entries and the winners including but not limited to asking for proof of ID (passport, driving license or equivalent) and to refuse to award a prize or withdraw prize entitlement where there are reasonable grounds to believe there has been a breach of these terms and conditions or any instructions forming part of this promotion's entry requirements or otherwise where a participant has gained unfair advantage in participating in the promotion or won using fraudulent means.

30. It is the responsibility of the entrant to provide correct, up-to-date details when entering the promotion and on prize acceptance. The Promoter cannot be held responsible for winners failing to supply accurate information which affects prize acceptance or delivery of their prize.

31. If for any reason any aspect of this promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this competition, the Promoter may in its sole discretion cancel, modify or suspend the promotion or invalidate any affected entries. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions (including but not limited to global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God), the Promoter will not be liable for any failure to perform or delay in performing its obligations.

32. The Promoter has no control over internet or communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control including, but not limited to, user error and any network, computer, hardware or software failures of any kind which may restrict, delay or prevent a participant's entry to the promotion.

33. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.

34. These Terms and Conditions shall be governed by the law of the relevant country for each entrant, and entrants submit to the exclusive jurisdiction of the courts of the relevant country they reside in.

35. The Promoter is responsible for the collection and use of entrants' personal data. Personal data is only processed for the purpose of participating in the promotion, identifying and contacting the winners. All entry data will be deleted a maximum of 3 months after the promotion closes.

36. The Promoter's decision is final with regard to all promotional matters and no correspondence will be entered into.

37. Personal data is stored in the UK and is not shared with third parties, in accordance with current Data Protection legislation. By participating in the Promotion, entrants agree to the use of their personal data as described here and can withdraw consent at any time but will no longer be able to participate. If an entrant provides their consent, the Promoter will use their email address to send them marketing and other communications. Click <https://www.lavazza.co.uk/en/privacy-policy> for the Promoter's Privacy Policy.

You can request access to your personal data, or have any inaccuracies rectified, by sending an email to [uk.info@lavazza.com](mailto:uk.info@lavazza.com). By participating in the promotion, you agree to the use of your personal data as described here.