

<b>Client:</b>	Demi Sakelliou
<b>Company:</b>	Lavazza
<b>Job No.</b>	LAV7141
<b>Project:</b>	Ascot 2026
<b>Date:</b>	14 <sup>th</sup> May 2026 V1

<b>Introduction:</b>		These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry and claim instructions are deemed to form part of the Terms and Conditions and by participating, all entrants will be deemed to have accepted and be bound by the Terms and Conditions. Please retain a copy for your information.
<b>About us:</b>		Promoter: LAVAZZA COFFEE (UK) LTD, The Charter Building, 5th, Vine St, Uxbridge UB8 1JG.  For the avoidance of any doubt, the promotion and the prize draw is run by the Promoter and not in any way endorsed, sponsored or administered by, or associated with, Royal Ascot. By entering the promotion, you acknowledge that Royal Ascot shall not have any liability to you in connection with the promotion and/or the prize draw. This promotion is in no way promoted, endorsed or administered by, or associated with META Group.
<b>Who can enter?</b>	1	This prize draw is open to all residents of Great Britain <b>aged 18 or over</b> . Employees of the Promoter, their immediate families, employees or immediate family members of any third-party companies associated with the promotion, prize providers or agencies assisting with the promotion operation may not enter any promotion including employees of LAVAZZA COFFEE (UK) LTD. Proof of age may be required.
<b>What do I need to enter?</b>	2	You will need access to the internet. A profile on Instagram or Facebook. No purchase required.  The promotion will be available on selected sponsored Lavazza UK social media posts featured on Instagram and Facebook.
<b>When does the promotion start and finish?</b>	3	The promotion will run from 00:00 on 20.05.2026 and will close at 23:59 on 07.06.2026.

<b>How do I enter:</b>	4	To enter, users need to complete the competition post form on social media, by completing their first name, last name and email address. One entry per email address per person.
	5	<p>The Promoter is not liable for:</p> <p>a) Any entries lost or delayed due to faulty, failed, or erroneous electronic data transmissions (including communication line failure, regardless of cause) involving equipment, systems, networks, satellites, servers, computers, or providers used in any aspect of this Promotion. Entries that are lost, delayed, corrupted, damaged, misdirected, incomplete, or unable to be delivered for any technical, delivery, or other reason will not be considered. Proof of submission will not suffice as proof of receipt. Inaccessibility or unavailability of the internet will also not be considered as grounds for exception.</p> <p>b) Entrants are responsible for accurately entering their details. Incomplete, illegible, misdirected, or late entries will not be accepted. Proof of sending will not suffice as proof of entry. The Promoter bears no responsibility for entries delayed, incomplete, or lost due to technical reasons or otherwise.</p>
<b>Prizes:</b>	6	<p>There is one prize available to be won during the promotional period. The prize consists of the following for the prize winner and three guests (age 18 years or over):</p> <ul style="list-style-type: none"> <li>• 4 x tickets to the Queen Anne enclosure at Royal Ascot for a day of the winners' choice</li> <li>• Includes Lunch at 1768 Brasserie by James Tanner at Royal Ascot or similar in the Queen Anne enclosure (subject to availability)</li> <li>• A Welcome coffee or drink at the Cedar Tree cafe by Lavazza</li> <li>• Parking pass</li> </ul>
	6a	<p>The winner and their guest must be available to attend the event which takes place between Tuesday 16<sup>th</sup> June – Saturday 20<sup>th</sup> June 2026. If the winner cannot attend, there is no alternative prize option, and a reserve winner will be drawn.</p> <p>All prize locations and dates are subject to availability.</p> <p>For the avoidance of doubt, the prize does not include meals or additional travel expenses unless otherwise stated, or any other costs of a personal nature not stated for winner and guest.</p> <p>Winners and their guests must abide by any relevant terms and conditions which form part of the prize.</p>

		<p>No cash or other alternative prize will be provided in whole or in part, except that in the event of circumstances outside of its control the promoter reserves the right to substitute a similar prize of equal or greater value. The prize is non-transferable and cannot be exchanged for any cash alternatives in whole or in part.</p> <p>Terms and Conditions of entry to the venue will apply in accordance with the racecourses terms which can be viewed <a href="#">here</a>.</p>
<b>How are winners selected?</b>	7	All eligible entries will be entered into the prize draw. The winner will be selected via a randomised computer process within 48 hours of the close date 07.06.2026.
<b>How are winners notified?</b>	8	<p>Winners will be notified by email the following working day of being selected, using the contact details provided on entry.</p> <p>The winner of the prize will have 48 hours from initial notification to accept the prize. The Promoter reserves the right to take additional steps to verify the identity and eligibility of the headline prize winner.</p> <p>In the case that the winner does not respond in time, rejects their prize or are ineligible, the Promoter reserves the right to withdraw prize entitlement and award a prize to a reserve winner selected at the same time as the original winners. The process will repeat until an eligible winner is able to claim the prize.</p> <p>Entrants are encouraged to monitor their email account during this time in case they are a winner. If for any reason winners are contacted via social channels, they will ONLY be contacted by the @LavazzaUK official account and we will NOT ask for bank details.</p>
<b>How are prizes despatched?</b>	9	Tickets will be sent by email to the winner. Any physical prizes will be dispatched to winners within 28 days of acknowledgement of the notification and any verification process. Prizes will be dispatched by registered post and a signature will be required. Prizes returned undelivered are assumed unwanted and, where possible in line with promotional timings, an alternative winner will be drawn.
<b>Publicity:</b>	10	The winner may be requested to take part in media activity relating to the competition (if requested). The Promoter may request to use the winner's name and image in connection with such publicity unless the winner notifies the Promoter that it does not want its name and/or image to be used in this way.

<b>Winners List:</b>	11	If required by a regulatory authority, and/or where we consider it lawful, necessary, or appropriate to do so, we may make available the winner's surname and/or county to regulators who request such details within 3 months of the closing date of this Promotion. Entrants may object to disclosure, or request that disclosure be limited in scope, by contacting <a href="mailto:uk.info@lavazza.com">uk.info@lavazza.com</a> . We may nevertheless disclose the information to the Advertising Standards Authority if required to do so. You may request a copy of the winner's list by emailing <a href="mailto:info@uponcloudnine.co.uk">info@uponcloudnine.co.uk</a> .
<b>Proof of ID and verification:</b>	12	The Promoter may need to verify entries. This may include (without limitation) asking for proof of address, age, and identity (which must be provided within 48 hours of the request). The Promoter reserves the right to refuse to award a prize, withdraw prize entitlement, refuse further participation in the Promotion, and/or disqualify a participant where there are reasonable grounds to believe that the participant has breached these Terms and Conditions, acted contrary to the spirit of the Promotion, failed to comply with any entry requirements or instructions, gained an unfair advantage, or used fraudulent means.
<b>Legal and liability:</b>	13	If for any reason any aspect of this promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion modify or suspend the promotion or invalidate any affected entries. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions the Promoter will not be liable for any failure to perform or delay in performing its obligation but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.
	14	<p>The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using the prize/gift, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.</p> <p>If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.</p>

	15	The Promoter has no control over internet and communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control including, but not limited to, user error and any network, computer, hardware or software failures of any kind which may restrict, delay or prevent a participant's entry to the Promotion.
	16	The Promoter's decision is final with regard to all promotional matters and no correspondence will be entered into.
	17	These Terms and Conditions are governed by the laws of England and Wales or the law of the relevant country for each entrant, and entrants submit to the exclusive jurisdiction of the courts of the relevant country they reside in
<b>Data protection:</b>	18	<p>The Promoter will only use the personal details supplied for the administration of the promotion and for no other purpose, unless we have your consent. The entrant's personal details will at all times be kept confidential and in accordance with current Data Protection legislation. Click <a href="https://www.lavazza.co.uk/en/privacy-policy">https://www.lavazza.co.uk/en/privacy-policy</a> for the Promoter's Privacy Policy. You can request access to the entrant's personal data, or have any inaccuracies rectified, by sending an email to <a href="mailto:info@uponcloudnine.co.uk">info@uponcloudnine.co.uk</a>. The Promoter is responsible for the collection and use of entrants' personal data. Personal data is only processed for the purpose of participating in the promotion, identifying and contacting the winners. All entry data will be deleted a maximum of 3 months after the promotion closes. By participating in the Promotion, you agree to the use of your personal data as described here. For the avoidance of doubt, Cloud Nine Incentives acts on behalf of the Promoter as a data processor / prize fulfilment agency.</p> <p>Prizes are fulfilled by Cloud Nine Incentives (company no. 07342147), information about our prize provider can be found by visiting <a href="http://www.uponcloudnine.co.uk">www.uponcloudnine.co.uk</a>. Their privacy policy can be found here <a href="https://www.uponcloudnine.co.uk/privacy.html">https://www.uponcloudnine.co.uk/privacy.html</a>, ICO no. ZA089412.</p>

